Elad Bicer, M.D.

Board-Certified Emergency Medicine Physician | Medical-Legal Consultant | Medical Director
Las Vegas, Nevada | contact@emergencyexpertwitness.com

PROFESSIONAL PROFILE

Board-certified emergency physician in active clinical practice since 2007 in high-volume emergency departments, with experience in academic, community, rural and freestanding emergency care, urgent care management, and emergency department leadership. Experienced in clinical care, clinical operations, documentation quality, patient satisfaction initiatives, patient flow improvement, physician education, and quality assurance review. Provide medical-legal consultation concerning emergency medicine standards of care, causation, diagnostic evaluation, disposition, documentation, and emergency department operations.

EMPLOYMENT

Aug 2007–Present	**Attending Emergency Medicine Physician** Envision	Las Vegas, NV
Apr 2022–Present	**Medical Director** Quick Fix Urgent Care	Las Vegas, NV
Nov 2008–Mar 2016	**Associate Medical Director** Summerlin Hospital Emergency Department	Las Vegas, NV
Oct 2008–Mar 2012	**Medical Director** Nye County Emergency Services	Tonopah, NV

TRAINING

Jul 2004–Jun 2007	**Emergency Medicine Residency** St. Luke's–Roosevelt Hospital Center	New York, NY

EDUCATION

Aug 2000–May 2004	**M.D.** Drexel University College of Medicine (Formerly MCP Hahnemann School of Medicine)	Philadelphia, PA
Sep 1995–May 1998	**B.A. in Biology,** *cum laude* with distinction **B.S. in Human Physiology,** *cum laude* Boston University	Boston, MA

BOARD CERTIFICATION AND LICENSURE

- American Board of Emergency Medicine – Active
- State of Nevada Board of Medical Examiners – Active #12238
- Medical Board of California – Retired #C56022

SELECTED AREAS OF RELEVANT EXPERTISE

Emergency medicine standard of care
Triage, acuity, clinical decision-making, disposition, and escalation of care

Urgent care and freestanding emergency care
Appropriate workup, referral, transfer, and documentation

Documentation and billing review
Completeness of physician documentation, lost revenue analysis, and physician education

Diagnostic evaluation and delayed diagnosis
Chest pain, stroke, sepsis, abdominal pain, neurologic complaints, and high-risk presentations

Emergency department operations
Quality improvement, patient flow, staffing, patient satisfaction, and patient safety

Quality assurance and systems of care
Committee work, quality review, and systems-based care analysis

ADMINISTRATIVE, QUALITY, AND TEACHING EXPERIENCE

- Reduced the left-without-being-seen rate from 4% to less than 0.1% at Summerlin Hospital Emergency Department.
- Led a patient-experience initiative during which Gallup satisfaction scores improved from 18th percentile to 99th percentile on multiple domains with sustained performance across subsequent quarters at Summerlin Hospital.
- Served on multiple hospital committees.
- Served as primary investigator of a project that determined the extent of departmental revenue loss due to incomplete documentation. Identified specific deficiencies in professional-fee billing on the part of physicians and the billing company.
- Developed a module designed to teach the elements of emergency department billing to residents and attendings.
- Served as primary investigator of a quality assurance project that determined laboratory turnaround times.

MEDICAL-LEGAL CONSULTING EXPERIENCE

- Serve as an emergency medicine expert consultant since 2021, with engagements divided roughly evenly between plaintiff and defense cases.
- Review matters involving standard of care, causation, documentation, clinical decision-making, triage, delayed or missed diagnosis, transfer decisions, and emergency department operations.
- Perform medical record reviews, prepares narrative reports, and provides deposition and trial testimony.
- Explain complex emergency medicine issues in clear, practical, and objective language for attorneys, insurers, mediators, judges, and juries.
- Draw on current bedside practice, physician leadership, quality improvement initiatives, and resident and attending education when evaluating medical-legal matters.